

FAMILY & VISITOR INFORMATION

Families will be valued as an important part of the care team at MSJMC. We will make you as comfortable as possible.

Visiting Hours

Families will be valued as an important part of the care team at MSJMC. We will make you as comfortable as possible. Our visiting hours are from **10:30AM to 9PM**. Your nurse will work with you and your visitors to make sure that visits do not interfere with your care and the rest you need. Generally children under 12 are not allowed to visit. Please talk to your nurse about any special accommodations that can be made. An adult other than the patient must supervise children under age 12. At Mount St. John's Medical Centre we believe that support from friends and family is important for recovery. However please understand that rest and relaxation are too.

Our Intensive Care units requires special visitor restrictions.

Café

A Café is located on the second floor across from our Outpatient Clinic and is open to family and friends visiting. Ask a member of our staff for specific directions if needed.

Chapel

There is a chapel, open 24-hours a day, located on the south terrace off of the second floor. Visitors of all denominations are welcome.

Gift Shop

There is a gift shop located on the second floor just inside the main lobby - Always available with the perfect gift to brighten the day of your favorite patient. Certain gifts, such as food, fresh flowers and live plants, are not allowed in the critical care units. Please check with a hospital staff member if you are unsure. Opening hours are from 9:30AM to 7PM, Mon- Sat.

ATM

An ATM is located in the main lobby on the second floor. Both Visa and MasterCard are accepted.