# ANCHOR CONCIERGE & SUPER YACHT SERVICES

# Travel Agency and Tour Desk

- Hotel, villa and restaurant reservations
- VIP airport transfers, limousine service, taxi service and car rentals
- Crew and guest visas and visa waivers
- Helicopter rental and private aviation
- Expert, and in depth island information
- Exclusive island and inter-island excursions
- Luxurious spa treatments
- Agents for Global Marine Travel, Fort Lauderdale, specialists in marine fares-Seaman's fare air tickets for crew travel

#### Other services

- Freight handling
- Prescription and over the counter medication
- Flowers local and imported, full arrangements
- Banking transactions including charter APA and yacht funds to Master
- Customs brokerage
- Customs clearance of duty free perishable provisions, spares and yacht equipment all delivered directly to your yacht
- Procurement of spares and equipment from the USA and Europe
- Shipping of containers and yachts both import and export
- Heavy duty trucking, pumping and crane service
- Doctors appointments
- Laundry services
- Complete office facilities including full Admin and secretarial services
- Crew mail, communications, local phones, data connections 4G Dongles, 4G MiFis, Digicel phones and data top ups
- Worldwide courier Services and mail drop DHL, UPS, TNT, Liat Quickpak

#### Port services

- Full arrival and departure procedures, Customs, Immigration and Port Authority
- eSeaClear to assist in smooth clearance procedures.
- Assistance with Yacht Clearances/ Formalities.
- Pre-arrival notifications and meet and greet assistance with dockage 24/7

## **Crew services**

- Crew placement, day workers, temporary or permanent crew.
- Deliveries and captain vacation coverage, 3000 GRT Masters available.
- Berth reservation and duty free bunkering
- "Deckers" UNIFORMS4YACHTS representative. Deckers sets the standard for quality uniforms and personalised service in the Super yacht industry. They provide the finest yacht uniforms and crew wear. Deckers is capable of meeting all the special needs and requirements to provide unique yacht uniform styles and fashions. We have a selection of styles and sizes available for fitting purposes.

## **Onboard services**

- Local and overseas provisioning and supplies, live lobsters, fresh fish, quality imported meats
- Security Guards, if required for individual yachts
- Pilotage, chart briefing and Caribbean itinerary assistance and planning
- Cleaning Services
- Arrangement of repairs, maintenance and servicing
- Guardianage, absentee yacht care, project and refit management

#### Event planning

- beverage management
- Design and decorations
- Floral decorations both local and imported
- Lighting and entertainment
- Professional staffing
- Sourcing of venues
- Equipment and marquee rental
- Set up and break down
- On-board entertainment